

# 2020

# Warranty Terms



Skyfol window films are produced in the plants of leading manufacturers, with outstanding quality control; therefore, all Skyfol products have an ISO 9001 certificate. In the unlikely case of any of our products showing bubbling, demetallization, adhesive failure or delamination, we provide warranty with the conditions that follow.

## WARRANTY PERIOD OF SKYFOL AUTOMOTIVE WINDOW FILMS

Automotive window film		If the quality certificate is registered	Without quality certificate registration
NR	05	5 years	3 years
	20	5 years	3 years
	35	5 years	3 years
	50	5 years	3 years
	70	5 years	3 years
HP/ HP PRO	03	10 years	5 years
	05	10 years	5 years
	10	10 years	5 years
	15	10 years	5 years
	20	10 years	5 years
	35	10 years	5 years
	50	10 years	5 years
NT Ceramic	05	Limited lifetime	5 years
	20	Limited lifetime	5 years
	35	Limited lifetime	5 years
	50	Limited lifetime	5 years
	70	Limited lifetime	5 years
	80	Limited lifetime	5 years
	85	Limited lifetime	5 years
	90	Limited lifetime	5 years
BabyGuard	05	Limited lifetime	5 years
	15	Limited lifetime	5 years
	30	Limited lifetime	5 years
	50	Limited lifetime	5 years
	70	Limited lifetime	5 years
Flux	V7025	10 years	5 years



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## WARRANTY PERIOD OF SKYFOL ARCHITECTURAL WINDOW FILMS

Interior		Warranty period (years)	
Heat protection	SI	5	12
		15	12
		20	12
		30	12
		35	12
		50	12
	SIB	15	10
	SIBL	15	10
	SIGLD	15	10
	SIGN	15	10
	DR	5	12
		15	12
	P	35	10
		40	10
		50	10
		60	10
		70	10
		75	10
	SB	20	10
		35	10
	N	20	10
		35	10
		50	10
Flux	S7020	10	
	S4518	10	
Safety	S	2	12
		4Eco	10
		4	12
		7Eco	10
		7	12
		12	12
		4AG	3
		4AGPC	3
	SSI	420	10
		430	10
820		10	
SDR	635	5	
	650	5	

Design	M2		10
	M5		10
	MS2		10
	WHITEOUT		5
	BLACKOUT		5
	FST 13/6		5
	FST 30/3/3		5
	FST 45/10		5
	WMARBLE		5
	WSQ 35/7		5
	FSQ 45/10		5
	MAZE		5

Exterior		Warranty period (years)		
		vertical application	sloped application	
Heat protection	XTS	17	7	4
		33	7	4
		48	4	3
	XTN	20	7	4
		40	7	4
	XTDR	08	5	3
		19	5	3
		36	5	3
	XTSPC	16	5	2,5
	XTSLPC	15	-	8
	XTCV	47	7	3
		50	7	4
		67	7	3
		70	5	-
		78	5	-
XTSSL	15	-	8	
Safety	XT4M		5	3
	XT4AG		2	2



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## TERMS OF WARRANTY:

### 1.

The warranty covers the replacement of Skyfol products, and is exclusively valid towards contracted Skyfol partners. If for any reason the replacement of the product is not possible, we will compensate the claim by a refund. In such cases, the amount of the refund shall not exceed the raw material price that was indicated on our invoice issued when the material was sold. The warranty does not cover damages caused by external mechanical factors, neither scratched, cracked or defected glasses, or glass surfaces with any inscription or other coatings. Plexiglass is excluded from the warranty as well; for such surfaces, films intended for polycarbonate are available. If automotive window films are not used according to relevant legal regulations, application is to be considered inappropriate, therefore the warranty is not valid. With exterior window films and P40, edge sealing is mandatory by Dow Corning 995 or 791. For exterior window film installation, the minimum temperature is +10°C, to be understood till complete dry-out.

### 2.

If you need to enter a warranty claim, please provide the following details:

- A written warranty claim signed and dated, which contains the detailed description of the claim.
- The unique roll number(s) of the material(s) claimed, which is/are always indicated on our stock outbound document.
- Digital images of visible issues.
- The copy of the invoice related to the claimed material.
- Representative samples of the claimed material that show the issue.

### 3.

After the reception of the warranty claim, it will be forwarded to the foreign manufacturer without delay. If the claim is accepted by the manufacturer based on the evidence provided and the rolls are replaced or refunded, your claim will be compensated shortly by our company. If, however, the manufacturer requires a laboratory examination to clarify the justification of the claim, it might take up to 4-6 weeks to process the warranty claim.

### 4.

We at all times advise our partners to call their customers' attention to the following:

- The surface of Skyfol films is treated with a double scratch resistant coating. This makes long durability possible for the material, but it does not protect it from harsh mechanical impacts. It is prohibited to scratch the surface of the film with any sharp object or to apply abrasive materials on it. For cleaning, only the following might be used: clear water, regular household window cleaning liquid, rubber squeegee and a soft cloth. It is prohibited to clean the film using paint thinners. Copper and silver-containing films (P and SB series) are especially sensitive to chemicals.
- It is crucial that the end-user utilizes separate tools for cleaning the exterior and interior surfaces of the windows, since the water, sponge and cloth that were used to clean the exterior surface might contain rough particles that can scratch the film.
- The surface must not be cleaned within 30 days after window film installation. With automotive window films, side windows must not be operated till complete dry-out. As Skyfol window films are installed using the wet technique, temporary and slight haziness might occur; this will be completely cleared after the installation liquid dries out.